

BRITZ MOTORHOMES AUSTRALIA

Valid for rentals 1 Apr '18 – 31 Mar '19 (all information and prices listed (AUD) are subject to change at Britz's discretion)

All Britz vehicles are up to a maximum of 4 years of age. Please note that it is mandatory for all customer's to complete the Customer Self Check In service.

Customer Self Check In: <https://selfcheckin.thlonline.com/sci/start>

Rates Include:

Unlimited kilometres for 2WD campervans or 300km per day for the 4WD Safari Landcruiser and the Outback, Vehicle liability (see below), GST (Goods and Services Tax), kitchen equipment, linen and bedding, general equipment, in camper tablet with GPS, CamperHelp and more.

Standard Liability (Included)

- Liability of \$5,000 for the HiTop and Voyager (debited from hirer's credit card)
- Liability of \$7,500 for the Venturer, Venturer Plus, Explorer & Frontier (debited from hirer's credit card)
- Liability of \$8,000 for 4WD's (debited from hirer's credit card)

OPTIONAL COVERAGES

Liability Reduction Option (optional)

2WD campervans: \$45 per day (max. charge \$2,250), Liability Reduced to NIL, Credit Card authority taken (no deposit required)

4WD campers: \$49 per day (max. charge \$2,450), Liability Reduced to \$500, Credit Card debited (\$500 as a deposit)

Britz Inclusive Pack – (can be prebooked)

The Britz Inclusive Package is AU\$55 for 2WD - \$59 for 4WD per day (maximum AU\$2,750 - \$2950 per rental) and is payable in addition to the daily rental rate and includes: Liability Reduction Option (

NIL liability for 2WDs with credit card authority taken (no deposit required) and \$500 liability debited for 4WDs (held as a deposit)), single vehicle rollover cover, WIFI (1gb), extra driver fees, linen exchange, picnic table and chairs, baby/booster seats, portable fan heater if required.

Express Return Pack – (can be prebooked)

The Express Return Pack is AU\$150 for 2WD, \$200 for 4WD or \$250 for Toilet/Shower Campers returning to Sydney, Cairns or Melbourne only (rate will change with fuel price fluctuations) and is payable in addition to the daily rental rate and includes return gas bottle empty, return fuel tank empty, toilet and water emptying service (where applicable), and express key return.

The Bundle – (can be prebooked)

The Bundle is \$10 per day (max charge of \$500) and includes the following: WIFI, including 1 gb of data, Extra driver fees, linen exchange, picnic table, picnic chairs, baby/booster seat (on request and not available in all vehicles) and portable fan heater if required

4WD Max Cover – can be prebooked

Liability reduced to NIL. Credit Card authority taken

Includes Unlimited accidental damage to overhead and underbody sections of the vehicle, Upgraded to unlimited kilometres per day, Towing and vehicle recovery costs from 4WD roads requiring permission from Britz to travel on. **Only available in addition to the Liability Reduction Option**

or the Britz Inclusive Pack

Additional Products and Services

To be requested at time of reservation or upon vehicle collection and paid by the customer on the day of vehicle collection (unless included in Britz Inclusive or Express Return Pack when chosen)

For your protection – Vehicle Liability (In North America a liability is referred to as the “deductible”).

All vehicles are insured for the damage to the vehicle or to the property of a Third Party. The hirer is responsible for the first AU\$5,000-\$8,000 (“the liability”) of the cost of damage, regardless of who is at fault.

Liability Reduction Option

- For AU \$45- \$49 per day (maximum charge \$2250 - \$2450), liability is reduced to NIL for 2WD and \$500 for 4WD., the hirer **will not have to pay any liability at for 2WD or \$500 for 4WD** for any damage to the vehicle or property of a Third Party with the exception of the “**exclusions**”. Note: The Liability Reduction Option is included in the **Britz** Inclusive Package

Liability Deposit

A Liability deposit is required at collection. For security purposes, **only the hirers credit card** can be used. Visa and MasterCard debit cards are acceptable provided the card is being used as a credit card. If the Liability Reduction Option or **Britz** Inclusive Pack is not selected, the liability deposit is **AU\$5,000 - \$8000** payable by credit card only. The **AU\$5,000 - \$8,000** is **debited** to the hirer’s credit card when the vehicle is collected. For this reason it is important that the hirer have the funds available on the credit card.

Exclusions

The Liability Reduction Option will not apply and the customer is responsible for all costs arising out of, or incurred in connection with:

1. Any damage caused by wilful misconduct (e.g. sitting or standing on the bonnet or roof of the vehicle) and driving under the influence of alcohol or drugs and negligence resulting in damage to the hired vehicle or third party vehicle/property.
2. Any loss or damage to personal belongings or property of the customer (or any person or entity related to the customer). Britz recommends the customer does not leave valuables in the vehicle and that they take out personal travel insurance.
3. Any damage where the customer is charge by local authorities for being careless, showing gross negligence or wilfulness in failing to abide by the local road rules, resulting in damage to the hired vehicle or third party vehicle/property.
4. Retrieving or recovering a vehicle, which may include, but is not limited to a vehicle that has become bogged, submerged, caught, trapped, stuck or restricted in anyway and/or has been abandoned.
5. Replacing keys, which have been lost or stolen, or retrieval of keys which have been locked in a vehicle.
6. Overhead and underbody damage to the vehicle however caused, except where Liability Reduction Option or the Britz Inclusive Pack has been purchased.
7. Any single vehicle rollover except where the Britz i Inclusive Pack has been purchased.
8. Damage caused to the vehicle because total load (kg) has exceeded recommended load as stated in vehicle manual. Vehicles are not to be used for the purpose of transporting and haulage of goods other than what might be reasonably expected of a leisure rental.
9. Damage caused by drivers not identified on the rental agreement and/or drivers whose licence has been cancelled or suspended and/or drivers who have a licence that is classified as a learners or probationary licence.

10. Any damage caused to the vehicle due to the use of snow chains.
11. Any damage associated with the incorrect use of fuel (fuel being diesel or petrol), which includes Bio-Diesel which should not be used, or water or other contamination of fuel.
12. Any water related damage which includes, but is not limited to, vehicle submersion, contact with salt water, creek or river crossings, driving through flooded areas and beach driving.
13. The customer has fitted accessories (as provided by Britz or otherwise) to the vehicle incorrectly or otherwise in a manner which causes damage to the vehicle, the accessories or any other vehicle or property.
14. Using the vehicle in contravention of any legislation or regulation controlling vehicular traffic.

IMPORTANT NOTES:

- In certain damage circumstances, the renter will be liable for the full damage costs of the vehicle regardless of liability cover
- Renter is responsible for ensuring the car is fueled with the correct fuel, vehicles could use either diesel or gasoline – please check carefully which applies to your vehicle.
- If the renter has their own insurance the Accident Damage Excess must be paid to Britz in the event of an accident. It is the renters responsibility to claim this charge back through their own insurance company
- A credit card surcharge of 2% for Visa/Mastercard or 5% for American Express currently applies on all credit card transactions processed by Maui
- This is not an exhaustive list of rental terms and conditions and possible charges. Details and any prices listed here may change at any time.

IMPORTANT – Read your Britz Rental Agreement and Liability Information Document for more details.

Road Restrictions

2WD Campervans can only be driven on sealed/bitumen roads. The only exceptions to this are well-maintained access roads of less than twelve kilometres to recognised campgrounds and well-maintained, recognised roads on Kangaroo Island (South Australia). Should a customer wish to travel on an unsealed road that is greater than twelve kilometres in length to access a recognised campground special permission can be arranged pending road condition, weather and distance. Please contact your local representative to discuss.

4WD campervans can be driven on sealed/bitumen roads and recognised unsealed roads with the following exceptions:

- 4WD vehicles may only travel to the following areas with the written permission of Britz (please contact the local branch for further information): Simpson Desert, Strzelecki Track, Gunbarrel Highway, Cape York, the Bungle Bungles, Oodnadatta Track, Birdsville Track, Tanami Track, the Plenty Highway, Gibb River Road, Burke Development Road from Chillagoe to Normanton and Savannah Way from Normanton to Borroloola, Fraser Island*, Finke Road (between Alice Springs and Oodnadatta), Central Arnhem Road and Arnhem Land in general.
- Vehicles are NOT permitted to travel on the Canning Stock Route, the Lost City in Litchfield Park, the Old Gunbarrel Hwy, the old Telegraph Track section of the road to Cape York, Boggy Hole (Finke Gorge National Park) and the Old South Road from Maryvale to Finke, at any time.
- Vehicles are NOT permitted to travel to Cape York between the months of December to May. At all other times permission is required. The old Telegraph Track section of the road to Cape York is prohibited at all times however the bypass is permissible providing permission provided.

* The Safari Landcruiser is not permitted to travel to Fraser Island where any objects are being stored on the roof of the vehicle. This requirement is legislated and fines, enforced by local authorities are applicable.

Britz reserves the right at its sole discretion to restrict vehicle movements in certain areas due to adverse road or weather conditions, and the distance to nominated destinations in relation to the length of the hire period.
