

MAUI MOTORHOMES NEW ZEALAND

Valid for rentals 1 Apr '18 – 31 Mar '19 (all information and prices listed (AUD) are subject to change at Maui's discretion)

All Maui vehicles are up to a maximum of 2.5 years of age. Please note that it is mandatory for all customer's to complete the Customer Self Check In service.

Customer Self Check In: <https://selfcheckin.thlonline.com/sci/start>

Rates Include:

Unlimited kilometres, Vehicle liability (deductible applies, see below), 15% GST (Goods and Services Tax), airport transfers upon vehicle collection and return, kitchen equipment, linen and bedding, general equipment, in camper tablet with GPS, Camper Help and more. Driver goes free promotion to Waitomo Glowworm Caves.

Standard Liability Included:

- Liability of \$7,500 (debited from hirer's credit card)

OPTIONAL COVERAGE:

Liability Reduction Option (optional)

\$45 per day (max. charge \$2,250)

- Liability Reduced to NIL
- Credit Card authority taken (no deposit required)

Maui Inclusive Pack – (strongly recommended, can be prebooked)

The maui Inclusive Package is NZ\$55 per day (maximum NZ\$2,750 per rental) and is payable in addition to the daily rental rate and includes: Liability Reduction Option (Nil Liability with credit card authority taken and no deposit required, single vehicle rollover cover, WIFI (1gb), extra driver fees, linen exchange, picnic table and chairs, baby/booster seats, snow chains and portable fan heater if required

Express Return Pack – (can be prebooked)

The Express Return Pack for rentals ranges from \$299 - \$499). These rates will vary with fuel price fluctuations) and is payable in addition to the daily rental rate, This optional pack includes return gas bottle empty, return fuel tank empty, toilet and water emptying service, road user recovery fee and express key return.

Road User Charge Recovery Fee

All rentals incur a Road User Recovery fee. This fee is included in the **maui** Express Return package. If the **maui** Express Return Package has not been selected the Road User Charge Recovery Fee will be calculated and collected on return of the vehicle based on the kilometres travelled during the hire. The vehicle rates per 100km are as follows: Ultima, Ultima Plus: NZ\$6.22, Cascade, Beach, River: NZ\$6.62.

Additional Products and Services

To be requested at time of reservation or upon vehicle collection and paid by the customer on the day of vehicle collection (unless included in Maui Inclusive or Express Return Pack when chosen)

For your protection – Vehicle Liability (In North America a liability is referred to as the “deductible”).

All vehicles are insured for the damage to the vehicle or to the property of a Third Party. The hirer is responsible for the first NZ\$7,500 (“the liability”) of the cost of damage, regardless of who is at fault.

Liability Reduction Option

- For NZ \$45 per day (maximum charge of \$2250), liability is reduced to NIL, the hirer **will not have to pay any liability at all** for any damage to the vehicle or property of a Third Party with the exception of the “**exclusions**”. Note: The Liability Reduction Option is included in the **maui Inclusive Package**

Liability Deposit

A Liability deposit is required at collection. For security purposes, **only the hirers credit card** can be used. Visa and MasterCard debit cards are acceptable provided the card is being used as a credit card. If the Liability Reduction Option or **maui Inclusive Pack** is not selected, the liability deposit is **NZ\$7,500** payable by credit card only.

The **NZ\$7,500** is **debited** to the hirer’s credit card when the vehicle is collected. For this reason it is important that the hirer have the funds available on the credit card.

IMPORTANT NOTES:

- In certain damage circumstances, the renter will be liable for the full damage costs of the vehicle regardless of liability cover
- Renter is responsible for ensuring the car is fueled with the correct fuel, vehicles could use either diesel or gasoline – please check carefully which applies to your vehicle.
- If the renter has their own insurance the Accident Damage Excess must be paid to Maui in the event of an accident. It is the renters responsibility to claim this charge back through their own insurance company
- A credit card surcharge of 2% for Visa/Mastercard or 4.6% for American Express currently applies on all credit card transactions processed by Maui
- This is not an exhaustive list of rental terms and conditions and possible charges. Details and any prices listed here may change at any time.
- **IMPORTANT** – Read your Maui Rental Agreement and Liability Information Document for full details

EXCLUSIONS

The Liability Reduction Option will not apply and the customer is responsible for all costs arising out of, or incurred in connection with:

1. Any damage caused by wilful misconduct (e.g. sitting or standing on the bonnet or roof of the vehicle) or driving under the influence of alcohol or drugs, or negligence.
2. Any loss or damage to personal belongings or property of the customer (or any person or entity related to the customer). Maui recommends the customer does not leave valuables in the vehicle and that they take out personal travel insurance.
3. Any damage where the customer is charged by local authorities for being careless, showing gross negligence or wilfulness in failing to abide by the local road rules.
4. Retrieving or recovering a vehicle, which may include, but is not limited to a vehicle that has become bogged, submerged, caught, trapped, stuck or restricted in anyway and/or has been abandoned, in each case in circumstances within the control of the customer.
5. Replacing keys, which have been lost or stolen, or retrieval of keys which have been locked in a vehicle.

6. Overhead and underbody damage to the vehicle however caused, except where Liability Reduction Option or the maui Inclusive Pack has been purchased.
7. Any single vehicle rollover except where the maui Inclusive Pack has been purchased.
8. Damage caused to the vehicle because total load (kg) has exceeded recommended load as stated in vehicle manual. Vehicles are not to be used for the purpose of transporting and haulage of goods other than what might be reasonably expected of a leisure rental.
9. Damage caused by drivers not identified on the rental agreement and/or drivers whose licence has been cancelled or suspended and/or drivers who have a licence that is classified as a learners or probationary licence.
10. Any damage caused to the vehicle due to the use of snow chains.
11. Any damage associated with the incorrect use of fuel (fuel being diesel or petrol), which includes Bio-Diesel which should not be used, or water or other contamination of fuel.
12. Any water related damage which includes, but is not limited to, vehicle submersion, contact with salt water, creek or river crossings, driving through flooded areas and beach driving.
13. The vehicle rented may only be used to carry the maximum number of passengers as dictated by the vehicle type. If more passengers are carried than what is allowed maui does not accept any liability.

GENERAL DRIVING RESTRICTIONS

Motorhomes can only be driven on sealed/bitumen or well-maintained roads. Vehicles shall not be driven on:

Skippers Road (Queenstown), Crown Range Road (Queenstown), Ball Hut Road (Mt. Cook)

Ninety Mile Beach (Northland), north of Colville Township (Coromandel Peninsula), all ski field access roads (from 01 June to 31 October).

Maui reserves the right at its sole discretion to restrict vehicle movements in certain areas due to adverse road or weather conditions. Road restriction information may change – check your rental agreement for full details of driving restrictions and it is recommended you check your intended itinerary at time of booking and rental collection.
